



KODYS SOLUTIONS® , s.r.o., as the Seller, provides the Buyer with a guarantee of quality for the delivered goods and services in accordance with the relevant provisions of Act 513/1991 Coll., the Commercial Code, as amended, and the following Warranty and Complaint Conditions.

NOTICE:

Always read carefully all enclosed documents, instructions, set-up and safety instructions before using for the first time. The goods or equipment may only be used in accordance with the manufacturer's specification. Improper use or tampering may result in damage which is not covered by the warranty under the following provisions of the Warranty and Complaints Policy to which the purchaser has agreed by taking delivery of the goods or equipment.

1 WARRANTY PERIOD

1.1 For the sold hardware equipment, accessories, consumables and other goods and for the services provided, KODYS SOLUTIONS, as the Seller, provides a guarantee for defects in workmanship and materials from the date of sale in the following categories (unless otherwise agreed by a by contract):

- a) separately functional hardware devices that are not considered accessories (sensors, terminals, Zebra mobile printers, Honeywell printers, wireless network components, applicators and others, rollers and other standard wear parts), print servers, hardware keys - 12 months,
- b) Zebra label printers (except mobile printers and desktop printers), plastic card printers - 24 months,
- c) Zebra desktop label printers - 36 months
- d) accessories marked with serial number - e.g. adapters, converters, charging bases, etc., spare parts - 3 months,
- e) accessories not marked with a serial number - e.g. cables, power supplies, brackets, etc. - 1 month,
- f) battery (only applies to manufacturing defects, battery performance decreases with each charging cycle and use in extreme temperatures) - 12 months,
- g) printheads installed in thermal/thermal transfer printers, plastic card printers - 12 months or 25 km of printing - whichever comes first (applies only to the printhead electronics, not to mechanical damage and natural wear and tear),
- h) print heads installed in plastic card printers - 12 months
- i) mechanical non-electronic devices of an supplementary nature - e.g. application tongs - 6 months,
- j) consumables for label printers - thermal transfer ribbons - 12 months, labels - 6 months (under storage and use conditions specified in the specifications determined by the manufacturer or supplier),
- k) consumables for card printers - ribbons - 24 months, laminating materials - 12 months (under the storage and use conditions specified in the specifications specified by the manufacturer or supplier),
- l) equipment configuration - 6 months.

1.2 The warranty period shall commence on the date of acceptance of the purchased goods on the basis of the delivery note, handover or acceptance protocol, transport document, invoice, or other adequate signed document.

1.3 If a different warranty period applies to certain goods, the Seller shall indicate this fact in the marketing and sales documentation for the specific product or shall always notify the Buyer in writing in advance.

1.4 The warranty period does not expire at the time when the Buyer cannot use the goods received due to their defects for which the Seller is responsible.

1.5 The warranty period shall be interrupted by the Seller's acceptance of the claimed goods for processing of the claim and shall continue on the date of delivery of the repaired product to the Buyer. The warranty period shall be extended by the time the equipment has been under repair by the Seller.

1.6 If the Buyer fails to take delivery of the repaired product within 5 working days of receipt of a notice from the Seller that the repaired product is available for collection, the warranty period shall continue from the date on which the Seller invited the Buyer to take delivery of the product. At the same time, the Seller reserves the right to charge the Buyer a storage fee for this period at a rate set out separately in the price list in force.

2 WARRANTY CONDITIONS

2.1 Documentation on delivery

2.1.1 Each delivery shall be accompanied by complete documentation, which shall include a duly and fully completed delivery note or other document containing particulars confirming the content and conditions of acceptance of the subject of performance. By accepting the delivery note, the Buyer accedes to these warranty and claim conditions and the Seller confirms by it the provision of a full guarantee of quality in the event of a claim for specific goods, unless otherwise stipulated by special agreement.

2.1.2 An illegally copied, altered or incomplete delivery note is invalid.

2.1.3 When making a claim, the Buyer is obliged to present a valid delivery note of the claimed product at the Seller's request. In the event that the Buyer fails to submit such delivery note, the Seller shall not be obliged to accept the product for the claim procedure.

2.2 Scope of warranty

2.2.1 The warranty covers only technical faults causing the equipment to be inoperative or limiting its main functions. The warranty provides for the repair of the claimed equipment and is limited as follows:

- (a) Repair, adjusting to conform to the original manufacturing specifications any equipment under warranty that fails due to a manufacturing defect while being used in accordance with the manufacturer's defined operating and technical specifications,
- b) Upgrading (upgrading) the equipment at the discretion of the Seller (operating system, firmware, etc.) where applicable to the type of equipment, according to internal rules and based on internal engineering change plans.

2.2.2 The Customer accepts full responsibility for the software and application data and their adequate backup in the event that the relevant equipment needs to be handed over for repair.

2.2.3 The Seller may use new or refurbished spare parts at its discretion. Unless otherwise agreed, the Seller becomes the owner of all parts or components removed from the Equipment.

2.2.4 The warranty does not cover functional defects caused by:

- a) improper installation and handling, operator error, unauthorized product changes or attempted repairs by the operator, and negligent maintenance,
- b) unsuitable working conditions (e.g. excessive pollution or contamination affecting the performance of the equipment, splashing or contamination of the product with liquids or other foreign substances, excessive humidity, dustiness, exposure to chemical exhalations, improper storage, etc.) in violation of the specification established by the manufacturer,
- c) unreasonable loads and use contrary to the technical documentation,
- (d) normal physical wear and tear and damage to mechanical parts, covers and printheads,
- e) introduction of computer viruses, use of unauthorized programs, improper configuration of the operating system or host hardware resources,
- f) connecting the equipment to unapproved host equipment, or assembling or disassembling the equipment and its components, without first consulting the Seller's personnel,
- g) using consumables other than those recommended by the Seller,
- h) by connecting the equipment to an unapproved source or to an inadequate electrical network,
- i) damage during transportation and reinstallation of the equipment by the customer to another location,
- j) a direct hit by lightning, fire, flood or other natural disaster.

2.2.5 The Buyer shall have the right to request modifications to the software developed for it by the Seller of a minor nature without affecting the philosophy and structure of the program within 30 calendar days of acceptance of the program. Such modifications shall be accepted by the Supplier and shall be included in the price of the delivered product. Any further modifications, additions, or changes to the

license terms must be discussed with the vendor and will be considered a paid upgrade or modification to the next version of the program, unless otherwise specified by special agreement.

2.2.6 The Seller reserves the right to assess the cause of the claimed defect. In extremely disputed cases, or by agreement with the Buyer, the Seller shall request the manufacturer's opinion, which shall be accepted as final. In such a case, the Buyer shall be obliged to submit, in addition to the claimed product, used samples that confirm the malfunction or through the use of which the defect in the equipment has manifested itself.

2.2.7 Each Buyer has the right to request warranty repair of non-functioning equipment purchased from KODYS SLOVAKIA® within the warranty period upon payment of the full invoice value. The delivered goods shall be the property of the Seller until payment of the full invoiced amount. If the reason for the claim arises before payment of the full invoiced amount on the basis of a prior agreement with the Buyer on a special invoice due date, the Seller shall duly accept the claimed equipment and arrange for its repair. If no such agreement has been accepted and the Buyer has nevertheless not duly paid the invoice on time, the claimed equipment shall not be covered by the warranty and claim conditions.

2.2.8 The warranty of quality provided by the Seller does not apply to repairs of the Product in the event that:

- a) replacement of wear parts or accessories is required, according to individual product specifications, such as batteries, cables, print heads, storage cases, paper, etc.,
- b) intervention is required that is not corrective in nature, such as firmware or protocol updates, reprogramming and product configuration changes, etc,
- c) the device is not covered by a warranty (third party product).

2.2.9 The warranty does not apply to claims where it is found:

- a) non-conforming modification of the product and its configuration,
- b) damage to or removal of original manufacturing labels (illegible type and serial numbers),
- c) breach of protective seals and guarantee labels, if the product has been so marked,
- d) scratches, clogging or damage to optical components,
- e) the release or removal of any components,
- f) damage, breakage, distortion, scratching of the screen, glass, cover or switch,
- g) damage or breakage of any plastic part (internal or external),
- h) tearing or damage to seals, safety labels, rubber bands or other flexible parts,
- i) damage to the external cable,
- j) destruction or damage to the keyboard,
- k) use of a battery with insufficient capacity affecting performance,
- l) the use of harsh cleaning agents or other non-conforming cleaners,
- m) the opening or correction of a classification by unauthorised persons,
- n) damage to the touch screen due to the use of an unapproved touch pen or other object,
- o) the use of parts, accessories or consumables not approved or supplied by the Seller,
- p) enforcement of repairs due to the use of batteries or accessories without UL certification.

2.3 Configuration and software asset management

2.3.1 In the event that the subject of delivery is also a service that includes the configuration of the equipment and the uploading of the relevant software, the Seller guarantees the full functionality of the equipment or system only if the configuration has not been interfered with. Any change in the adjustable parameters of the equipment which is different from the parameters set when the equipment/service was delivered shall be deemed to have interfered with the configuration.

2.3.2 In the case of configuration of WLAN components and other hardware resources, a trial period of 30 calendar days shall run from the date of delivery of the configuration service or handover of the subject of performance. During this period, the Buyer shall have the right to request changes to the configuration parameters to achieve optimal functioning, provided that these changes do not exceed the scope of the ordered service or the object of performance. At the end of this period, the Buyer and the Seller shall mutually confirm the functionality of the system or its individual components by means of an e-mail or an acceptance protocol. This step is a smooth transition to the warranty service phase. Any additional requirements for reconfiguration, which are not subject to the warranty provided for the functionality of the system, after confirmation of functionality must be ordered separately by the Buyer, will be subject to the addition of the terms of performance. The Buyer shall be entitled, after specific training, to obtain such access to the equipment as will enable the Buyer to gain insight into the WLAN

network, the functionality of its components and the monitoring of the status of the mobile client stations and other devices included in this service.

2.3.3 In case the Buyer wishes to manage the device himself with the possibility of configuration changes, he is provided with an account with full access rights to the device after special ordered training. At the moment of obtaining full access with the possibility of configuration changes, the Buyer is no longer entitled to the Seller's warranty for the functionality of the system and any additional interventions by the Seller are provided under the after-sales service.

2.3.4 In the event that the equipment on which the configuration service was performed upon delivery (or subsequently) has been returned to the factory default state due to repair or replacement of components, the Buyer shall only be entitled to reconfigure and upload the software resources under the warranty if the reason for the repair met the conditions set out in 2.2.

2.4 Warranty repair period

2.4.1 The standard warranty repair period carried out at the Seller's service centre is up to 20 working days from the date on which the equipment was accepted for repair. This period is not guaranteed and does not include transportation. The Seller reserves the right to adjust the warranty repair period according to the nature of the defect claimed, the availability of spare parts from the manufacturer and its operating conditions. The Buyer will be informed of the specific course of repair upon request.

2.4.2 The warranty repair period may be agreed otherwise in a separate contract with the Buyer.

2.5 Warranty mediated by the Seller with a third party

2.5.1 If the nature of the claim so requires or by special agreement with the Buyer, the Seller shall mediate the warranty claim with a third party, which is in principle the manufacturer's service centre. In such a case, the claim regime shall be governed by the terms and conditions set by the third party, which shall always be notified to the Buyer in advance. The full text of the warranty conditions of the contractual partners can also be consulted on their websites or will be made available to you upon request by the seller.

3 COMPLAINT CONDITIONS

3.1 Assertion of a claim by the Buyer

3.1.1 The Buyer makes a claim at the Seller's service centre (see Article 6) by handing over the complete claimed equipment. By prior agreement, he/she may bring only a part or a component. When sending the goods, the Seller recommends using the original packaging. If this requirement is not complied with, the Buyer shall be fully liable for any damage to the goods in transit and handling due to non-original packaging. If the goods are damaged for this reason, the goods will not be accepted for claim and will be sent back to the Buyer at the Buyer's expense. The Seller shall have the right to refuse to accept the goods for claim in cases where the claimed goods or their components are contaminated or do not meet the basic prerequisites for hygienically safe submission of the goods to the claim process.

3.1.2 The Buyer shall inform the Supplier of manifest functional defects in as much detail as possible and, unless otherwise agreed in advance, shall also submit:

- a) proof of purchase of the product,
- b) a valid delivery note,
- c) complete accessories,
- d) materials relevant for diagnosis, assessment and troubleshooting, e.g. barcode samples that cannot be scanned by the equipment, problematic print samples, etc,

3.1.3 When claiming a print head, the customer is obliged to prove the use of only thermal transfer ribbons approved or supplied by the seller, e.g. by proof of purchase of thermal transfer ribbons, delivery note or supplier's confirmation. The Seller will accept these documents provided that they prove the purchase of thermal transfer ribbons in the quantities necessary for the printing of consumables for the period of use of the printer with the claimed print head. The warranty of workmanship for a printhead claim can only be honored upon proof of the use of thermal transfer ribbons approved or supplied by the Seller.

3.1.4 The cost of transporting the claimed product to the service point shall be borne by the Buyer. If the Buyer requires repair at the place of installation of the equipment and the nature of the repair permits, the Buyer shall pay the travel costs according to the Seller's current price list for warranty repairs. If it proves that the repair cannot be accepted as a warranty repair, the Buyer shall pay the travel costs and the repair (labour and spare parts used) in full according to the Seller's current price list.

3.1.5 The Seller reserves the right to assess whether the claimed defect is covered by the warranty of quality pursuant to Article 2. If it proves that the claimed defect in the product cannot be covered by the quality guarantee, the Buyer shall be informed of this fact and shall also pay the costs of rectification of the defect, subject to prior agreement to subsequent rectification. In particularly disputed cases, the Seller shall, at his own expense, submit the claimed equipment directly to the manufacturer for assessment of the validity of the claim. Both parties shall respect the manufacturer's opinion as final and conclusive. If the complaint is not accepted by the manufacturer as a warranty claim, the Buyer shall also pay the costs of transporting the product to the manufacturer and back to the Seller's headquarters, as well as any proven costs incurred by the manufacturer to assess the validity of the complaint.

3.2 Handling of the complaint by the Seller

3.2.1 During the warranty period pursuant to Article 1, the Seller shall ensure that the defect in the goods is rectified free of charge within the shortest technically feasible period of time, if the claimed defect is caused by a manufacturing defect or material defect pursuant to Article 2.

3.2.2 If the defect in the goods claimed cannot be rectified by repair, the Seller shall replace the defective goods to the Buyer as soon as possible with adequate replacement goods.

3.2.3 If the Equipment is replaced under warranty, the Seller shall do the following:

- a) replace the equipment with the same or equivalent configuration,
- b) inform the Buyer in writing which serial and type number has been withdrawn from circulation,
- c) inform the Buyer in writing which serial and type number has been sent as a replacement.

3.2.4 If the same defect is demonstrably manifested three times on the claimed equipment and the product continues to exhibit the same defect after repair, the Buyer has the right to withdraw from the contract.

3.2.5 In the event of an unjustified warranty claim, the Seller reserves the right to charge the Buyer for all costs incurred in resolving the claim, but at a minimum of € 20.

3.2.6 Upon acceptance for repair, the Customer will receive a Service Report or a Repair Receipt with the specification of the fault. Depending on the nature of the complaint, a date for its rectification and return of the equipment to the customer will be agreed upon upon acceptance for repair. In the case of the need for original spare parts, which are not normally in stock, the repair time will be specified according to the terms of delivery of these parts from the manufacturer.

3.2.7 The Seller does not consider the replacement of the claimed equipment with another during the repair, if such a method of resolving the claim is not agreed in a separate contract, as a standard method and therefore does not commit to it.

4 COPYRIGHT PROTECTION AND LICENSING OF SOFTWARE PRODUCTS

4.1 Customer software products (hereinafter referred to as software) developed by KODYS SOLUTIONS® are protected against unauthorized use, copying, distribution or other misuse contrary to copyright and license rights in accordance with the relevant provisions of the Copyright Act and related legal norms.

4.2 In the event of non-compliance with the contractual conditions (such as failure to pay the invoice by the due date, illegal use or copying without the appropriate number of licenses, etc.), the programs will automatically become inoperable after 30 days and their use will only be possible after the agreed terms and conditions have been fulfilled and after reactivation using the activation key.

4.3 Third Party Software supplied by Seller is subject to all protective provisions of applicable international legal standards and is governed by the manufacturer's warranty and licensing policy.

5 WARRANTY AND AFTER-SALES SERVICE CONDITIONS

KODYS SOLUTIONS[®], as the Seller, provides full after-sales service for the delivered goods and services with a guarantee of quality for service intervention, repair, used materials and spare parts, or other intervention performed by service technicians (hereinafter referred to as service), which is aimed at restoring the functionality of the equipment, accessories or software under the following conditions. In this sense, a complaint about the quality of the goods or equipment during the warranty period, which is governed by the above provisions, is not considered to be a service.

5.1 Service warranty period

5.1.1 The standard warranty period for service performed by the Seller is 3 months and applies to used spare parts and labour.

5.1.2 Service arranged by the Seller at the Zebra manufacturer's service centre shall be subject to a warranty period of 3 months for printers and 1 month for other equipment in accordance with the warranty terms and conditions of the Seller's service centre.

5.1.3 If the Seller arranges service at a service centre of another third party, the warranty period of this service shall be governed by the terms and conditions of service of this provider, which shall always be notified to the Buyer in advance.

5.1.4 In the event that a separate service contract is concluded between the Seller and the Buyer, the warranty period as well as other elements of the service conditions shall be governed by the provisions of this contract.

5.1.5 The service warranty period is extended by the duration of any further repairs. This does not apply if a service intervention has been carried out for a duration of less than 24 hours. This time does not include the transport time of the equipment to and from the service.

5.2 Service conditions: standard service intervention (hereinafter referred to as service) is governed by the following service conditions, unless the Buyer concludes a separate service contract with the seller.

5.2.1 Standard service is provided by the Seller exclusively at the service centre according to Article 6, unless otherwise agreed in a separate contract.

5.2.2 The Seller shall ensure that the service is carried out as soon as possible from the time of reporting or taking over the equipment as agreed with the Buyer. The standard time for post-warranty repair at the Seller's service centre is up to 25 working days, unless otherwise agreed and if the nature of the repair, the schedule of repairs coming to the service centre and the Seller's operational capabilities allow it.

5.2.3 In the event that the fault detected cannot be rectified within the specified time, the Buyer shall have the right to request the loan of equivalent equipment for the time strictly necessary to rectify the fault. The price for each day of rental is set according to the Seller's price list currently in force.

5.2.4 The Buyer has the right to request service at the place of installation, if the nature of the service and the Seller's operational capabilities allow it. The service at the place of installation shall be carried out on the basis of a prior agreement on the date and an indicative price, including travel costs (mileage, other operating costs) according to the current price list.

5.2.5 The Buyer shall not be obliged to reimburse the Seller for the cost of used spare parts and labour if it is proven that the repair is a warranty service. In the case of an out of warranty repair, the Buyer shall pay for the used spare parts and labour for the repair carried out in full. The price of spare parts and labour shall be determined in accordance with the Seller's current price list.

5.2.6 A basic fault diagnosis shall be carried out whenever the equipment is taken into a service centre or, if service is required, at the installation site. If the diagnostics proves that it is an unjustified claim (e.g. the equipment does not show the claimed fault, the fault is only manifested by unprofessional operation of the equipment, etc.), the Seller reserves the right to demand from the Buyer full

reimbursement of the costs of the diagnostics and other proven operating costs according to the current price list, but at a minimum of € 20,-.

5.2.7 Upon acceptance of the equipment for service, or if the nature of the fault requires it after the initial diagnosis, the Buyer has the right to request indicative information on the estimated cost and time of repair. If, during the repair, it turns out that other or additional spare parts will be required to remedy the fault, that the repair will require more time, or that the repair will have to be carried out in cooperation with the manufacturer's service centre or another third party, the Seller is obliged to inform the Buyer of these facts in writing in advance. The Buyer shall have the right to accept or refuse service under these new conditions and to notify the Seller of its decision in writing. If the Buyer decides not to carry out the service under the changed conditions and requests the return of the unrepaired equipment, the Seller reserves the right to demand reimbursement of the already performed diagnostic work or other proven operating costs according to the Seller's current price list, however, in the amount of at least 20,- €.

5.2.8 Upon each acceptance of the equipment for service, a repair receipt will be issued which contains an accurate and complete specification of the purchaser, the equipment accepted and the manifested defect in the equipment. The Buyer will receive an information email on receipt for service. In the case of service at the place of installation, the Seller will issue a service report. The Buyer will receive a confirmation of one of these documents. The Seller shall inform the Buyer of the exact price of the repair in writing in the form of a quotation. Subsequent repair of the equipment can only be carried out after approval by the Buyer. If the quotation is not agreed within 3 months of sending the quotation, the equipment will be returned without notice. In this case, the Seller reserves the right to demand reimbursement of the already performed diagnostic work or other proven operating costs according to the Seller's current price list, but at a minimum of € 20,-.

5.2.9 The costs of transporting the equipment to and from the service centre shall be borne by the Buyer.

5.2.10 The Seller confirms that only original spare parts and other accessories supplied with the repair or approved or recommended by the manufacturer are used in the repair.

5.2.11 The Seller shall not resell separate spare parts, unless otherwise agreed by a separate contract.

5.2.12 The Buyer shall also have the right to request express service and service outside standard working hours. Such service may be provided in accordance with the Seller's current price list for services.

5.2.13 The Buyer shall be informed in writing of the completion of the repair. He agrees to collect the repaired equipment from the service centre within 5 working days of receipt of the information about the completion of the repair, unless otherwise specified in a special agreement. Acceptance of the repaired equipment shall be based on a repair dispatch slip signed by the Buyer confirming the functionality of the repaired equipment and the acceptance of the spare parts used and the work reported. The signed repair dispatch note together with the delivery note shall serve as the basis for invoicing the service carried out.

5.2.14 If the Buyer does not take delivery of the repaired equipment within 5 working days of receipt of a notice from the repairer that the product has been repaired, the warranty period shall continue from the date on which the Seller invited the Buyer to take delivery of the equipment. At the same time, the Seller reserves the right to charge the Buyer a storage fee for this period at a rate set out separately in the applicable price list, or to send the repaired equipment directly to the Buyer at the Buyer's expense.

5.2.15 If the Buyer does not take delivery of the repaired equipment even within a further period of 6 months from the date on which the Seller invited the Buyer to take delivery of the equipment, the Seller reserves the right to environmentally dispose of the equipment.

5.2.16 The Buyer shall also have the right to request servicing of equipment that is repaired by the Seller but was not purchased from the Seller. In this case, the Seller reserves the right to give priority to the repair of equipment previously purchased from the Seller.

5.2.17 If the Buyer is interested, the Seller shall prepare a proposal for a special service contract (or service package), which may provide for different service conditions, agreed shortened service period, extended warranty, provision of replacement equivalent equipment for the necessary repair period, etc. The servicing of the equipment covered by this service contract shall be governed by the provisions of this contract.

5.3 Service Complaint Policy

5.3.1 All generally applicable legal standards for the application of claims against the Seller shall apply to the Service Claim.

5.3.2 Equipment that has been serviced may be marked with a specific repair identification tag (seal). The warranty shall be void if the equipment has been serviced by a person other than the Seller's service technician or a person authorised by the Seller's service technician. Mechanical damage to the seal will be considered unauthorized interference by another person with the integrity of the equipment, for which the Seller shall not be liable and will not accept any claims.

5.3.3 The guarantee of the quality of service does not apply to newly created defects that differ in nature from the previous one and to defects excluded from the guarantee under the conditions accepted at the time of purchase (e.g. mechanical damages and their direct or indirect consequences). The Seller reserves the right to assess whether the defect is a repair of a previous defect covered by the warranty or a newly created defect. In disputed cases, both the Buyer and the Seller may request a statement from the manufacturer. The statement of the manufacturer or an authorized third party appointed by the manufacturer shall be considered final and conclusive. In the event that this procedure confirms that the complaint is unfounded, the complainant shall bear the costs associated with this complaint procedure.

6 SERVICE CENTRE

The Seller carries out the service in its **service centre**: KODYS SOLUTIONS[®], s. r. o. Sliačska 2, 831 02 Bratislava 3

Standard working hours of the service centre: on weekdays from 8.00 to 16.30

Tel: 02 / 4342 3844, 4342 3836, 4341 3103,

E-mail: servis@kodys.sk, system@kodys.sk

ID: 31387454

VAT NUMBER: SK2020321193

Registered in the Commercial Register maintained by the District Court Bratislava I, Section: Sro, Insert No.: 8247/B

7 FINAL PROVISIONS

7.1 By placing a proper order or signing a purchase contract for the goods or services, by accepting the goods or services on the basis of a delivery note, invoice, service protocol, acceptance protocol or any other adequate document, the Buyer confirms at the same time his/her acceptance of the following warranty and claim conditions of KODYS SOLUTIONS[®].

7.2 The Seller reserves the right to amend or supplement these warranty and claim conditions as necessary and in accordance with generally applicable legislative standards. The current version of the document is published on the Seller's website www.kodys.sk.

7.3 Any deviations from these General Warranty and Claims Conditions must be resolved by a separate written agreement of the parties.

7.4 **Valid and effective 31. 01. 2026**

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